ATC Communications -- CPNI Policy Manual

Appendix "A"

Arapahoe Telephone Company, d/b/a ATC Communications, and Applied Communications Technology, Inc. Certification of CPNI Filing 03/01/2009

Employee Training:

11:13

For the previous calendar year, all new employees and all existing employees on an on-going annual basis have been trained on the CPNI rules. The training includes but is not limited to:

- When employees are and are not authorized to use CPNI;
- The authentication methods used by ATC Communications and Applied Communications Technology, Inc.;
- The disciplinary rules for breach of CPNI; and
- 4) The reporting requirements if there is a breach of CPNI.

Disciplinary Process:

ATC and ACT have established a disciplinary process for breaches of its CPNI policy. This policy is set forth in their joint CPNI Policy Manual and the ATC Employee Handbook.

Opt-Out Method:

ATC and ACT have adopted the "Opt-Out" method and provide notice to all their new customers at the time service is requested and every two years thereafter. Opt-outs are recorded at the time the companies receive the customer's opt-out request.

Actions Taken Aga The following None	ninst Data Brokers: actions were taken agains	st data brokers since	the last certification:
Summary of Custon None	ner Complaints Regardin	ng Upauthorized Re	lease of CPNI:
Telephone Companing. Inc. hereby certify t	y, d/b/a ATC Communic hat for the year 2008ave	ations, and of Appli personal knowledge	, Vice President, of Arapahoe led Communications Technology, that each company has established fanual and that it complies with the
	the information in this co		ached documentation is accurate and
Dated this 25_day		John E. Koller	Vice President